

Dear customer,

thank you very much for your purchase from Gamesrocket GmbH, Würzburger Strasse 152, 63743 Aschaffenburg, Germany.

Unfortunately, our system cannot execute your order paid with PayPal. This can be due to the following reasons:

1. Uncommon purchasing behavior (e.g. a huge sum was paid, multiple incoming orders);
2. A high number of negative booking operations from your country;
3. Your PayPal account is not verified.

We apologize for any inconvenience. Unfortunately, we are forced to take precautions to prevent deceit of a very few customers.

For security reasons, it is necessary that you send us an email to verification@gamesrocket.com containing the following:

1. A legible scan or photo of your ID card or your passport
2. The completed verification form as photo or scan
3. A picture of you together with your ID card or passport (your face and ID must be visible next to each other on the photo).

Pictures taken with a mobile phone are acceptable in most cases.

As soon as we have received all necessary documents from you, your order will be processed.

If you want to withdraw from your purchase because of this verification, please contact our support: support@gamesrocket.com.

We would like to point out again that we will handle your data strictly confidential and will not pass it on to third parties.

PayPal – Verification form

Please print out this verification form, fill in the blanks, sign it and send it back to the following email address: verification@gamesrocket.com

1. Order number: _____
2. Email address registered with PayPal: _____
3. Name registered with PayPal: _____
4. Invoice address registered with PayPal: _____

I hereby confirm that I have transferred the amount of _____ from the above mentioned PayPal account to Gamesrocket GmbH single-handedly.

Place: _____ Date: _____

Signature

Thank you for your cooperation!

Your Gamesrocket team

Gamesrocket GmbH
Würzburger Strasse 152
63743 Aschaffenburg
- Germany -